FY15 Annual Results Presentation (23 Sep 2015)













### Safe Harbour Statement

The information contained in our presentation is intended solely for your personal reference. In addition, such information contains projections and forward-looking statements that reflect the Company's current views with respect to future events and financial performance. These views are based on assumptions subject to various risks. No assurance can be given that future events will occur, that projections will be achieved, or that the Company's assumptions are correct. Actual results may differ materially from those projected.

Shareholders of the Company and potential investors are advised to exercise caution when dealing in the shares of the Company.

# Agenda

- Summary for FY15
- Results Highlights
- Our Strategy
- Store Pipelines
- Open Forum









## **Financial Summary for FY15**

#### Same-store-sales

SSS for self-owned stores declined by 7.0%

#### Slight Decline in Revenue

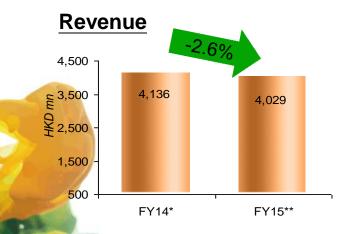
Revenue declined 2.6% from HK\$4,136.2 million in FY14 to HK\$4,029.4 million in FY15

#### **Profit for the Year**

Profit for the year was HK\$69.7 million

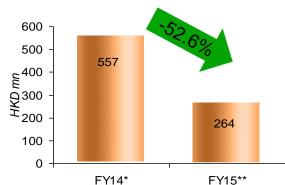
#### **Core Net Profit**

 Core net profit for the year decreased to HK\$264 million in FY15 from HK\$557 million in FY14



#### 新世界百貨中國有限公司 New World Department Store China Limited

#### **Core Net Profit**



Core net profit excludes:

- Net other losses
- Changes in fair value of investment properties and its related income tax expense
- Other non-core items

\*For the year ended 30 June 2014

## **Summary for FY15**

#### **Cash position**

As of 30 June 2015, the Company was in a net cash position. Cash and deposits were HK\$2,115.9 million

#### Retail network

- No. of stores was 43 as of 30 June 2015, with a total GFA of 1,667,780 sq.m. covering 21 cities in the PRC
- Opened 1 store during the year
  - > Self-owned store: Shanghai 118 Branch Store in November 2014

#### **Customer base**

- VIP membership program with over 3.8 million members
- VIP contribution
  - > VIP contributed approx. 51% of the total sales turnover in FY15

### **Store Portfolio**

#### **Gross Floor Area (GFA) of Store Portfolio**

As of 30 June											
(approx. sq.m.)	2011	2012	2013	2014	2015						
Self- owned stores	1,088,420 (32 stores)	1,279,970 (36 stores)	1,340,240 (36 stores)	1,518,890 (39 stores)	1,512,080 (39 stores)						
Managed stores	186,900 (5 stores)	107,700 (3 stores)	173,700 (5 stores)	137,200 (4 stores)	155,700 (4 stores)						
Total	1,257,320 (37 stores)	1,387,670 (39 stores)	1,513,940 (41 stores)	1,656,090 (43 stores)	1,667,780 (43 stores)						

Changsha Trendy Plaza, Beijing Trendy Store and Chongqing Store became self-owned store in Jan, Mar and Apr 2011 respectively Wuxi Store ceased to be a self-owned store since May 2011

Lanzhou Store became self-owned store since Nov 2011

Beijing Liying Store became self-owned store since Jan 2012

Taizhou Store ceased to be a self-owned store since Nov 2012

Shenyang Nanjing Street Branch Store was closed in Feb 2013 for redevelopment and is expected to reopen in FY18

Shanghai Wujiaochang Branch Store became self-owned store in Nov 2013

Wuhan Qiaokou Branch Store ceased to be a self-owned store since Nov 2014

Phase two of Shenyang Jianqiao Road Branch Store ceased to be a self-owned store since Mar 2015



### **New Store in FY15**

New Self-owned Store

#### **Shanghai 118 Branch Store**





#### Location:

118 Plaza, 1685 Jinshajiang Road, Putuo District, Shanghai, China

#### **Self-owned Store:**

Consists of shopping mall and department store Total GFA: approx. 62,600 sq. m.

- The new self-owned store in Shanghai Putuo District further strengthens our "multiple presences within a single city" strategy to achieve economies of scale so that marginal operating costs can be reduced
  - A new department store plus shopping mall hybrid model



## **Financial Highlights**







GSP includes concessionaire sales (net of VAT), direct sales (net of VAT), rental income, management and consultancy fees and other income.



#### **Net Profit (Core)**



#### Core net profit excludes:

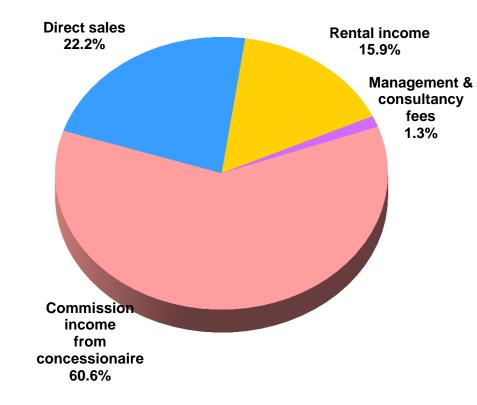
- Net other losses
- Changes in fair value of investment properties and its related income tax expense
- Other non-core items

## **Revenue Analysis**

#### Revenue contribution by region

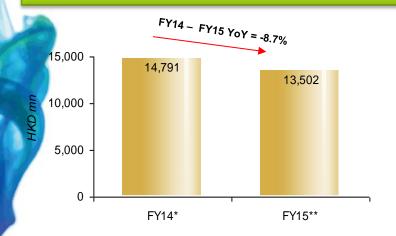
# Central Western 18.8% South **Eastern** 30.9% **Northern** 50.3% 中國有限公司 World Department Store China Limited

#### Revenue contribution by segment

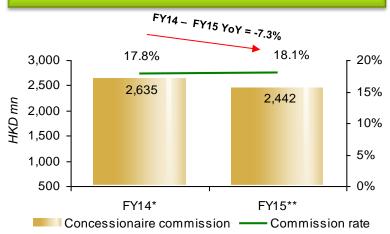


## **Revenue Analysis**

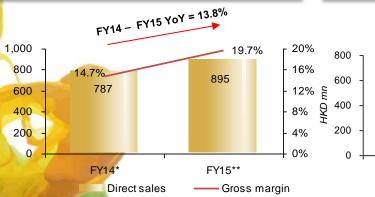
#### **Concessionaire gross sales revenues**



#### Concessionaire commission



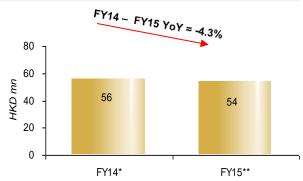
#### Direct sales and its gross margin



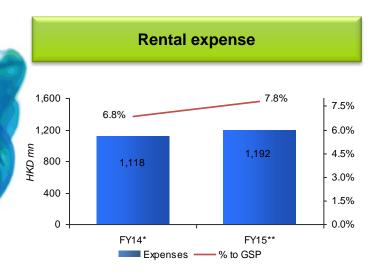
#### Rental income

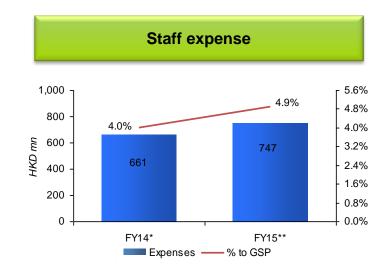


#### **Management & consultancy fees**



## **Expense Ratios**





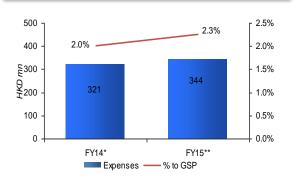
### Promotion, advertising & related expense



#### Water & electricity expense



#### **Depreciation & amortisation expense**





### 1. Cost Control

#### **Major cost items**

- Rental expense (7.8% of GSP)
- Staff expense (4.9% of GSP)

# Measures implemented in FY15

- Downsized Shenyang
   Jianqiao Road Branch Store
- Re-negotiated rental rate with landlords
- Corporate restructuring to streamline workforce

# Measures to be implemented in FY16

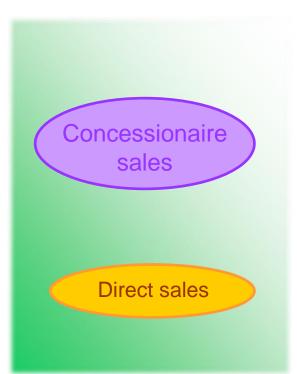
- Take immediate actions against underperforming or loss making stores
- Re-negotiate rental rate with landlords

## 2. Adjustments in Business Model

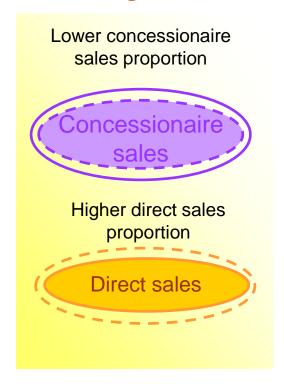
#### **Challenging Market**

- Sluggish economy slowed down retail consumption
- Anti-corruption affected consumer spending
- Competition from Eshopping and shopping malls
- Increasing trend of travelling abroad

#### Now



#### **Going forward**



# 3. Direct Sales: Apparel Direct Procurement

#### **Well Metro Group**

- A distributor and retailer of international fashion brands in China
- Advantages
  - ✓ Target at less price sensitive customers
  - √ Improve direct sales margin
  - Leverage its existing operations and experienced management team to enhance apparel procurement ability
- Continue to introduce quality fashion / accessories brands
- As of 30 June 2015, 34 specialty stores in total
- Plan to expand to Qingdao, Dalian, and Chongqing and to open over 10 stores by FY17

#### **MOSCHINO**

 Targets at tasteful customers aged 20-45





LOVE MOSCHINO

#### RED VALENTINO

Second-line brand of luxury brand Valentino



- Second-line brand of MOSCHINO
- Targets at tasteful customers aged 20-45

### 4. Direct Sales: Private Label: LOL

#### LOL (Love•Original•Life)

- Gradual widening product portfolio to attract young customers: coffee, books, floral displays, lighting devices, small home appliances, derivatives from art exhibition, etc.
- Strive to source "same-day worldwide release, nationally exclusive, international debuts, limited edition and designer models"
- Future plan
  - Reposition or consolidate some of the existing stores, open new shops in shopping malls located in Beijing and Shanghai
  - ✓ On top of Tmall.com, open store at Weidian
  - ✓ Develop OEM products





LOL Concept Shop (as of 30 June 2015)	Date of Opening		
Shanghai Pujian Branch Store	Mar 2013		
Shanghai K11	Sep 2013		
Beijing Store	Oct 2013		
Wuhan Store	Dec 2013		
Shenyang Zhonghua Road Branch Store			
Chengdu Store	— Apr 2014 —		
Beijing Liying Store			
Wuhan Wuchang Branch Store			
Beijing Qianzi Store			
Xi'an Store	 May 2014 		
Chongqing Store			
Harbin Store	Jun 2014		
Beijing Trendy Store	Aug 2014		

## 5. Direct Sales: Food and Beverage

#### **Set foot into F&B: Bakery**

- "Perfect Balance of Health and Taste"
- Offer low-oil, low-fat and low-sugar European-style artisan bread
- Handmade and store-baked bread
- Target customers aged 25-40 who seek healthy food
- Advantages
  - ✓ Enhance shopping experience
  - Attract more foot traffic by strengthening groceries
  - ✓ A good fit to our community-based stores







### 6. Happy Shopping Experiences

#### "Happy New World"

- Launch new in-store recreational facilities e.g. giant slides, synthetic ice rinks, piano stairs
- Complemented by themed marketing activities e.g. ice performances, games and contests





# Children's recreational facilities

- Enlarged children's playground
- Introduce more childrenoriented leasing projects





# Restaurants and other complementary facilities

- More cuisine options e.g. Korean, Japanese, BBQ
- Widen scope of complementary facilities e.g. Yoga houses, fitness centers, beauty salons





## 7. Partnered Digital Promotions

#### **O2O Marketing Activities**

- Widen marketing channels by cooperating with Internet companies e.g. Weibo, WeChat, Alibaba, Baidu, Dianping.com
  - ✓ Group buying coupons
  - ✓ Online queueing
- → Draw online users to physical stores



# Enhanced In-store shopping experiences

- Develop a mobile APP to facilitate shopping by customers
  - ✓ In-store navigation
  - ✓ Parking system
  - ✓ Brand promotions
  - ✓ Vouchers
- Mobile payment
  - ✓ Plan to cooperate with WeChat payment and Baidu Wallet to introduce more mobile payment methods

#### **Offline Marketing Activities**

- Organize offline marketing activities with technology companies
  - In-store video game group playing
  - Mobile recording studios
- Interact with young customers
  - Win-win for both parties





# 8. NWDS Sustainability Achievements

**Published the First Standalone NWDS ESG Report** 

#### **Community Services**

- Further strengthened the sports and music sessions of the "@Dream Sustainable
   Development Program", introducing
   "@Sports Cool Soccer" and sustaining
   "@Sports Tennis Academy"
- Staged Annual Performance of "@Dream Program", generating media value worth of HK\$5 million
- Title-sponsored "NWDS Sowers Action Challenging 12 Hours Charity Marathon" for the second time
- Held two nationwide volunteer activities,
   "Merry Hula Hooping Christmas" and the second "Volunteer Month" activity
- Organized about 350 charitable activities to give back to society

# Environmental Protection

- Launched four nationwide green campaigns, including "Green Mid-Autumn Festival- Moon Cake Box Recycling Campaign", "Earth Hour", "Reaching Out to Nature" and "Go Green with NWDS" to engage with customers
- Organized about 190 green activities to promote green living, resource recycling and waste reduction



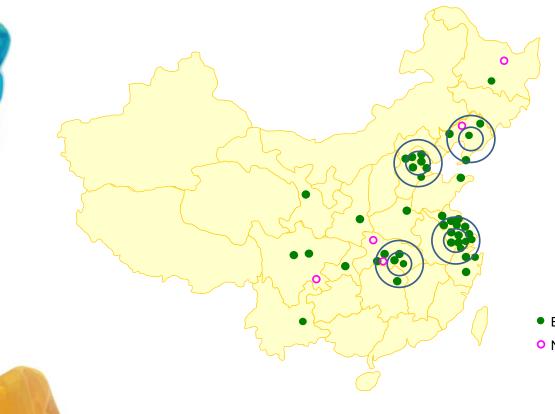
# Staff Benefits & Development

- Held around 300 training programs, including "Advanced Project Feipeng NWDS Management 'Golden Ladder' Nurturing Program" and "Certificate Program of Further Studies in Retail Operation and Management", to nurture talents to cope with our diversified business
- Organized about 220 staff caring activities to create a harmonious working environment





### **Our Retail Network**



- Existing self-owned and managed stores
- O New stores/expansion in the pipeline

As of 23 Sep 2015

# **Stores in the Pipeline**

Ì		FY12	FY13	FY14	FY15	FY16	FY17*	FY18*	Total
	Self-owned stores	Mianyang Store: 35,000 sq.m. (Opened)	51,400 sq.m.	Yantai Store: 55,000 sq.m. (Opened)	Shanghai 118 Branch Store: 62,600 sq.m. (Opened)		Shenyang Nanjing Street Store Project:	Phase I of Shenyang Nanjing Street Store Redevelopment Project: 26,300 sq.m. (Greenfield)	
		Shenyang Jianqiao Road Branch Store (expansion): 34,000 sq.m. (Opened)	Xi'an Store: 58,500 sq.m. (Opened)	Shanghai Hongxin Trendy Plaza: 43,000 sq.m. (Acquired)			Project: 50,000 sq.m.	Hubei Jingmen Project: 35,000 sq.m. (Greenfield)	
		Shanghai Shaanxi Road Store (previously named as Channel 1): 42,000 sq.m. (Acquired)		Shanghai Wujiaochang Branch Store: 44,000 sq.m. (Acquired)					
		Lanzhou Store: 27,200 sq.m. (Acquired)							
		Beijing Liying Store: 52,000 sq.m. (Acquired)							
1	Sub-total	190,200 sq.m.	109,900 sq.m.	142,000 sq.m.	62,600 sq.m.	-	75,400 sq.m.	61,300 sq.m.	641,400 sq.m.
	Managed Store		Ningbo Store: 60,000 sq.m. (Opened)				Heilongjiang Jiamusi Project: 40,000 sq.m.		
ğ			Yanjiao Store: 32,000 sq.m (Opened)				Sichuan Yibin Project: 32,000 sq.m.		
	Total	190,200 sq.m.	201,900 sq.m.	142,000 sq.m.	62,600 sq.m.	-	147,400 sq.m.	61,300 sq.m.	805,400 sq.m.

<sup>\*</sup>The above schedule is for reference only and may be subject to change.

**New Stores in FY17** 

Redevelopment and Expansion Phase I and Phase II of Shenyang
Nanjing Street Store Project



Self-owned Store

#### **Shiyan Project**





#### Location:

Level 1-5 of Nanjing South Road, Shenyang, Liaoning Province

#### Self-owned Store:

- Phase II expand GFA: approx. 25,400 sq.m.
   Expected to commence operation in FY17
- Phase I Redevelopment: GFA approx. 26,300 sq.m. Expected to be completed in FY18



#### Location:

Wonderful World, 93 Renmin Road, Shiyan, Hubei Province

#### **Self-owned Store:**

GFA: approx. 50,000 sq.m.

Expected to commence operation in FY17

- Phase I Redevelopment and Phase II of Shenyang Nanjing Street
  Store Project enhance the Company's competitive edge in Taiyuen
  Street commercial circle
- The new self-owned store helps explore market in Shiyan and expand our presence in Hubei Province

### **New Stores in FY17**

New Managed Store

### Jiamusi Project



New Managed Store

#### **Yibin Project**





#### Location:

Dexiang Street, Jiamusi, Heilongjiang Province

#### **Managed Store:**

GFA: approx. 40,000 sq.m.

Expected to commence operation in FY17



#### Location:

Ideal City, Eastern CuiBai Road, Yibin, Sichuan Province

#### **Managed Store:**

GFA: approx. 32,000 sq.m.

Expected to commence operation in FY17

The new managed stores in Jiamusi and Yibin further reinforce our "radiation city" strategy for managed stores

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### **New Store in FY18**



#### Jingmen Project





#### Location:

Xingqiu Commercial Center, 11 Huyaguan Boulevard, Duodao District, Jingmen, Hubei Province

#### Self-owned Store:

GFA: approx. 35,000 sq.m.

Expected to commence operation in FY18

The new store helps explore the market in Jingmen and further expand our presence in Hubei Province

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### **Our Mission**

"To create a modern, metropolitan lifestyle with creativity, foresight and efficiency in China"

